

**Agencies Requesting  
Town Funds  
From Greensboro, VT  
Greensboro Town Meeting  
March 5, 2013.**

**Supplement to the  
Fiscal Year 2012  
Greensboro Town Report**



## Agencies Requesting Town Funds

**Please Note: Agencies within Greensboro are included in the FY2012 Greensboro Town Report**

**American Red Cross, Northern Vermont Chapter** provides support to victims of fires, floods, and other disasters as well as CPR classes and youth leadership and swimming programs. 1-802-660-9130 [www.nvtredcross.org](http://www.nvtredcross.org)

**Area Agency on Aging** provides services to senior citizens, such as caregiver support, health insurance help, and casework services. 1-802-748-5182 [www.nevaaa.org](http://www.nevaaa.org)

**AWARE, Aid to Women, Men and Children in Abuse and Rape Emergencies**, provides services to victims of sexual and domestic violence. 472-6463

**Caledonia Home Health Care** provides home care and hospice services regardless of ability to pay. 748-8116

**Clarina Howard Nichols Center** is a shelter for battered women and their children. 888-2584 [www.clarina.org](http://www.clarina.org)

**Craftsbury Community Care Center** is a non-profit full-care nursing facility. [www.craftsburycommunitycarecenter.org](http://www.craftsburycommunitycarecenter.org).

**Green Up Vermont** sponsors Green Up Day. 1-800-974-3259 [www.greenupvermont.org](http://www.greenupvermont.org).

**Hardwick Area Community Coalition** focuses on reducing alcohol, tobacco, and other drug use in the Hardwick area. 472-8010 [www.haccprevention.com](http://www.haccprevention.com)

**Hardwick Area Food Shelf** provides food for low-income individuals and families. 472-5940

**Hardwick Area Community Justice Center** works with offenders in the criminal justice system and their re-entry into the community. 644-1960.

**Lamoille Family Center** provides specialized services to families with children, including programs for pregnant and parenting teens. 888-5229 [www.lamoillefamilycenter.org](http://www.lamoillefamilycenter.org)

**North Country Animal League** promotes animal welfare. 888-5065 [www.ncal.com](http://www.ncal.com)

**Northeast Kingdom Learning Services** provides home and learning-center education to persons over 16. 334-6532

**Northeast Kingdom Human Services (NKHS)** provides services related to mental health, developmental disabilities, and alcohol and drug abuse. 1-802-334-6744 [www.nkhs.net](http://www.nkhs.net)

**Northeastern Vermont Development Association (NVDA)** is our regional planning and development commission. 748-5181

**Northern Vermont Resource Conservation & Development Council (NVRCDC)** helps communities protect natural resources. This group provides our Better Back Roads Grants. 1-802-828-4595

**Orleans County Citizen Advocacy** brings people with disabilities together with volunteer advocates. 1-802-873-3285 [orleanscountycitizenadvocacy.org](http://orleanscountycitizenadvocacy.org)

**Orleans County Court Diversion** helps first-time juvenile and adult offenders of nonviolent crimes and their victims. 1-802-334-8224

**Orleans County Historical Society** owns and operates the Old Stone House Museum in Brownington. 1-802-754-2022 [www.oldstonehousemuseum.org](http://www.oldstonehousemuseum.org)

**Rural Community Transportation (RCT)** provides transportation for many purposes, including transportation for seniors to senior meal sites and for Medicaid beneficiaries to medical appointments. 748-8170 [www.rideRCT.org](http://www.rideRCT.org)

**Vermont Center for Independent Living (VCIL)** provides services to Vermonters with disabilities, including information, counseling, training, advocacy, and help with independent living. 1-800-639-1522 [www.vcil.org](http://www.vcil.org)

Article 8: Shall the Town appropriate the following sums for the following uses and agencies? If all of the requested appropriations are approved, we would add approximately .0394 cents to the tax rate.

Use or Agency	Amount
Area Agency on Aging	\$ 1,000
AWARE	1,500
Ballfield	800
Beach	2,100
Caledonia Home Health	1,400
Caspian Milfoil Program	5,000
Cemetery	10,000
Clarina Howard Nichols Center	200
Conservation Commission	2,000
Craftsbury Community Care Center	10,000
Four Season's of Early Learning	9,500
Green Up	50
Greensboro Free Library	20,000
Greensboro Historical Society	1,000
Greensboro Nursing Home	20,848
Greensboro Recreation	3,000
Hardwick Area Community Coalition	500
Hardwick Area Food Shelf	500
Hardwick Area Restorative Justice	1500
Lamoille Family	500
Memorial Day	250
Northeast Kingdom Learning Services	250
North Country Animal League	600
Northeast Kingdom Human Services	800
NVDA	450
NVRCDC	100
Orleans County Historical Society	400
Orleans County Citizens Advocacy	800
Orleans County Court Diversion	100
Red Cross	250
Rescue squad	4,425
Rural Community Transportation	900
VT Center for Independent Living	210
Wonder & Wisdom/Senor Trotters	3,500
<b>Total</b>	<b>\$ 104,433</b>

## **Area Agency on Aging for Northeastern Vermont**

### **Ken Gordon, Executive Director**

The Area Agency on Aging is a private, non-profit, organization serving the residents of Caledonia, Essex and Orleans counties. We support people age 60 and older in their efforts to remain active, healthy, financially secure and in control of their lives. The Agency connects older adults and their families with the services they need to live with independence and dignity.

Our staff works closely with seniors and their families offering assistance with Medicare, Social Security, Medicaid, public assistance programs, in-home services, and many other types of help. There is no charge for services provided by the Agency, but many of those we assist donate to help support our work.

During the past year the Agency provided assistance to 32 town residents. Services included senior meals, in-home assistance, health insurance counseling, transportation for medical and other appointments, legal services and help for family caregivers.

Thank you for your support over the years and for your help in letting people know about the services we provide. Please give your careful consideration to our request this year, and let us know if we can be of assistance to you or someone you know.

### **AWARE**

**Did not provide a statement with their appropriation request.**

### **Caledonia Home Health Care and Hospice**

In Fiscal Year 2012 we continued to successfully provide our clients with qualified home care, hospice, long term care, maternal child health and private duty services. We were able to end the year in a financially sound position secondary to the financial support we received from towns, donated memorial contributions and fundraising events.

Our mission continues to be to provide necessary services to individuals and their families regardless of an individual's ability to pay. We are very committed to this philosophy. We feel strongly that each resident of our service area is entitled to home care services if they meet the criteria for such services. To assure that this can continue to happen, your support to us is crucial. Town monies are used to counter losses we experiences when we provide free care. It is also used to support program growth and the development of necessary services to assure an individual's ability to remain independent.

Last year we made over 46,000 visits to your neighbors and relatives. In addition to our home

care and hospice programs, we offered a variety of screenings and community clinics for flu shots and foot care. We also implemented a new initiative in conjunction with the State of Vermont, The Nurse Family Partnership Program, which focuses on supportive services for first time mothers.

Caledonia Home Health Care (CHHC), as all of the non-profit home health agencies in Vermont, is certified by Medicare and Medicaid to provide home care and hospice services to Caledonia County, seven towns in Essex County and one town in Orleans County.

Universal access to home health care for all Vermonters is essential. However, it places the responsibility on the home care agency to raise the necessary funds to supply the needed services. The agencies do not receive any direct subsidies or grants from either the state or federal government. Our certification as licensed home health agencies allow us to bill clients, Medicaid, Medicare and private insurance companies for services rendered. In some instances the reimbursement amount is less than the actual cost of providing the service. Therefore the financial support of the communities served by CHHC is essential in maintaining these services.

Vermont's tradition of "caring for its own" is strikingly evident in the generous response we have received from our annual appropriation request, throughout our history. We have always strived to keep this request as reasonable and equitable as possible while seeking to cover a portion of the shortfall encountered in serving all in need. This year is no different. Individual town requests are based on a combination of factors including population, history of CHHC use, the number of visits in the past year, and the free care provided in each community. We have appreciated your support in the past and hope it will continue. Our annual report, including an audited financial statement, is available at our office for public inspection.

All of us at Caledonia Home Health Care and Hospice remain committed to helping you, your family and your neighbors to lead healthy and independent lives. All town appropriation money will go directly to preserve the health care you and your neighbors deserve. Thank you for your continued support.

Town of Greensboro

TOWN OF VISIT STATISTICS FOR FISCAL YEAR 2012

Nursing Visits	178
Home Health Aide	33
Therapy Visits (Physical, Occupational, Speech)	213
Social Services	22
Homemaking	237
Hospice	<u>14</u>
<b>Total</b>	<b>697</b>

## **Clarina Howard Nichols Center**

**Did not provide a statement with their appropriation request.**

## **Craftsbury Community Care Center**

### **Kimberly Roberge, Executive Director**

The year 2012 was the 4C's 17<sup>th</sup> year of offering exceptional services to elders from our surrounding communities.

We employed 26 staff members consisting of full/part time and per diem who live in Craftsbury and surrounding communities, including Greensboro. Many of our employees have been with us for many years which speaks to the staff's dedication as well as our positive work environment. The high quality of care, activities and support offered to the residents by our compassionate, caring staff is apparent whenever you visit the 4C's. In addition to our staff we have a very dedicated and active Board of Directors, of which four members come from the Greensboro community.

The 4C's continues to expand our involvement in Craftsbury and the surrounding communities of Greensboro, Hardwick and Albany either by hosting events, involving residents in community events or providing meals to seniors in the community. We hosted monthly Art Receptions and displayed local artist's work for residents and community members to enjoy. We also participated with AmeriCorps to provide Thai Chi for Seniors and A Matter of Balance classes to residents as well as community members. The Bone Builders, an exercise program for prevention of osteoporosis, is a popular twice weekly event and continues to grow in numbers. This program is open to community members with no associated costs. We continue to collaborate with The East Hill Preschool, Sterling College, and Wonder and Wisdom to provide intergenerational activities. There is on-going communication with the Greensboro Nursing Home to assist in meeting the needs of residents. The Meals on Wheels Program continues to be a vital service we provide to home bound seniors in collaboration with the Area Agency on Aging and many volunteers. This past year our cooks prepared over 3600 nutritional meals.

The Craftsbury Community Care Center wishes to thank the Town of Greensboro for the generous support offered to assist us in keeping our facility an affordable home-like residence for individuals residing here. Please come and visit our facility, participate in activities, visit with friends and neighbors, or visit us at [www.craftsburycommunitycarecenter.org](http://www.craftsburycommunitycarecenter.org).

### **Four Seasons of Early Learning**

**Statement available in the FY2012 Greensboro Town Report**

## **Green Up**

**Did not provide a statement with their appropriation request.**

## **Greensboro Free Library**

**Statement available in the FY2012 Greensboro Town Report**

## **Greensboro Historical Society**

**Statement available in the FY2012 Greensboro Town Report**

## **Greensboro Nursing Home**

**Statement available in the FY2012 Greensboro Town Report**

## **Greensboro Recreation Committee**

**Statement available in the FY2012 Greensboro Town Report**

## **Hardwick Area Community Coalition**

### **Erica Baker, Coordinator**

After many years of noticing prescription drug abuse as well as other drug abuse happening in our community, a community member, called a public meeting to address these destructive issues. Over 100 people attended that first meeting, with a core group of community members volunteering to do more.

As a result, the Hardwick Area Community Coalition was created. We were fortunate to get scholarships to allow us to attend various trainings on building an effective drug prevention organization. We developed into a Coalition: a group of individuals and organizations working together in order to achieve a common goal – the Hardwick Area Community Coalition focuses our mission on reducing alcohol, tobacco, and other drug use by changing the norms within our communities and delaying the onset of first use of these substances by youth. We received a grant from the State of Vermont Department of Health during the summer of 2004. We have continued to receive support from the State as well as the federal Substance Abuse and Mental Health Services Administration to further our work until recently when our State Grant ended on June 30, 2011. We currently do not have a grant and rely on fundraising and donations.

2012 in Review

- We sent out monthly newsletters with prevention information.
- We maintained a website page/ facebook page that is filled with prevention information.
- We hosted a Lantern Auction to raise funds.
- We helped bring the Jam Band (Drug Free World) to the Spring Festival Parade.
- We hosted a Family Festival in June at Juedivine Falls.
- Around graduation and prom time, we sent out a mailing to all parents of Juniors and Seniors to remind them about social host party laws and the consequences of providing alcohol to minors.
- With the help of Grand Union's donation of bottled water, we handed out free water to those in attendance at Craftsbury and Hazen Graduations.
- We hosted a Department of Liquor Control Training for local store clerks.
- We worked with the Hardwick Recreation Committee to host a Whiffle Ball Tournament and Home Run Derby.
- We worked with the Hazen Drivers Education program to provide an educational evening about safe driving practices.

Over the last 9 years we have seen improvement but there is still a lot to do and we need community financial support to keep doing our prevention work in our communities.

### **Hardwick Area Food Shelf**

**Did not provide a statement with their appropriation request.**

### **Hardwick Area Community Justice Center**

#### **Carol Plante, Director**

In the 2011/12 fiscal year the Hardwick Area Community Justice Center programs provided restorative processes in the Pre-Charge and Reparative Probation programs where offenders took responsibility for their offense and worked to make amends to victims and the community in 30 criminal cases. The types of cases included: Burglary, Simple Assault Petit Larceny, Disorderly Conduct, Disorderly Conduct by Mutual Affray, Unlawful Mischief, Operation of a Motor Vehicle without Owners Consent, Property Destruction, Domestic Assault, and Speeding. Twenty-two crime victims participated in the restorative processes. Approximately 20 hours of community service were completed at local non-profit organizations in the Hardwick Area as part of contract conditions and as a way for participants to reconnect to their community. Community volunteers from the towns of Hardwick, Greensboro, East Hardwick, Walden, Woodbury and Cabot and Craftsbury contributed 588 hours to HACJC throughout the year serving on the Citizens' Advisory Board or as panel members for the programs. Additionally, facilitation or mediation services were provided for a co-worker dispute and for a family conflict. HACJC continues to provide consultation for Hazen

Union's Justice League as students conduct in-house restorative processes for appropriate offenses in the high school.

HACJC has expanded its services by offering an Offender Reentry Program to provide support for people in the criminal justice system that are returning to the Hardwick Area. The program helps participants meet conditions of release and become engaged and responsible members of the community. "Circles of Support and Accountability" (COSA) may be part of an offender reentry plan that focuses on public safety by taking into consideration the needs of those who may have been victims of the offender's crime as the COSA team supports the participant in reintegrating into the community.

The primary work of HGRJ programs is to make amends for the harm caused by crime by holding offenders accountable for their actions and finding appropriate ways for the offender to make amends for the harm. HACJC receives referrals from local law enforcement before the case is referred to the State's Attorney's office (Pre-Charge), by the Department of Corrections as a condition of probation (Reparative Probation) or directly from community members interested in resolving other conflict or disputes. Town officials, civic group leaders, organization boards, and school administrators also may make other referrals to the program. HACJC provides dispute resolution coaching and conducts educational community events each year and influences the atmosphere of the community by offering more satisfying resolution by allowing victims of crime to have a say in the outcome of the case. Other positive impacts are improved relationships of community members, an enriched learning opportunity focused on making better life choices and a safer place to live.

## **Lamoille Family Center**

### **Scott Johnson, Executive Director**

May 2012 marked 36 years of service to children, youth and families by the Lamoille Family Center! During this time, thousands of individuals throughout the Lamoille Valley have received our services, including home visiting, parent education, playgroups, child-care resource and referral, youth services, and emergency assistance. Countless children are stronger, safer and more confident as a result of their involvement with the Family Center.

In fiscal year 2012, more than 1,600 children, youth, parents and caregivers throughout the Lamoille Valley received home visits, participated in playgroups, attended parent education classes, received Reach Up services and engaged in monitored parent-child contact, including approximately 30 individuals from Greensboro. In addition:

- 10 Greensboro residents received emergency assistance including funding for rent and fuel and goods such as diapers, clothing and furniture.

- Many Greensboro families and child care providers received child care support services including assistance with applying for Child Care Financial Assistance, referral to regulated programs, professional development for child care staff, and participation in the Child and Adult Care Food Program.

Support through volunteer time, donation of goods and services, and financial contributions remain vital to the sustainability of the Lamoille Family Center. We could not do this work without you. We invite you to stop by for a visit, meet some of our staff, and see a glimpse of what happens each day at the Family Center.

### **Northeast Kingdom Learning Services**

**Did not provide a statement with their appropriation request.**

### **North Country Animal League**

**Did not provide a statement with their appropriation request.**

### **Northeast Kingdom Human Services**

#### **Eric Grims, Executive Director**

Northeast Kingdom Human Services, Inc. is a private not-for-profit organization serving Caledonia, Essex, and Orleans Counties. It is organized and directed by local citizens who believe that human services should be cost effective and responsive to the needs of our local communities. The mission of NKHS is to enrich communities and enhance the ability of individuals and families to improve their lives.

NKHS serves residents who are challenged by conditions that affect the mind, body, and spirit. During fiscal year 2012, we provided services to approximately 4,216 individuals in our three-county service area, 25 were from your community. These adults, children and families may have needed help to cope with severe or persistent mental illness, emotional disturbances, alcohol and drug problems, developmental and/or intellectual disabilities such as mental retardation and autism, or needed our 24-hour crisis intervention program. We have offices in Newport, Hardwick, and St. Johnsbury and reach out to other communities in the schools, homes, and other locations. NKHS is proud to employ 3 from your community.

Fees are charged based on the person's ability to pay. No one is refused services for lack of ability to pay. In the past fiscal year, 87% percent of our revenues came from Medicaid, 7% from grants and contracts, 4% from local and other sources, and 2% from other patient fees.

Our program expenses show 59% in the Developmental Services program, 17% Children's Services, 15% Community Rehabilitation and Treatment, 4% Substance Abuse Prevention and Treatment, and 4% Adult Outpatient, and 1% Emergency Services. We calculate our appropriation request based on \$1.05 per person based on the most recent census. The UVM Center for Rural Studies, the Vermont State Data Center verified the population of Town of Greensboro at 762 in 2010. Please support our Appropriation request for \$800.

We greatly appreciate your interest, your help in letting people know about the services we provide, and your financial support.

## **Northeastern Vermont Development Association (NVDA)**

### **Steve Patterson, Executive Director**

In 2012, the Northeastern Vermont Development Association (NVDA), the regional planning and economic development agency for the Northeast Kingdom continued its longstanding tradition of providing valuable service to the communities of Caledonia, Essex, and Orleans Counties. Working directly with local officials, businesses, and community leaders, we strive to make our corner of Vermont *the* place to live, work and play.

During 2012, NVDA assisted your community with: local Traffic Counts and a Speed Survey; updates to the Town's Basic Emergency Operations Plan; technical assistance and updates for the Town Plan and the adoption process; preparation of a site map for Jasper Hill Farm; and, updates to the Town's profile on our website [www.nvda.net](http://www.nvda.net).

NVDA continued its focus on strategic economic initiatives to create new and diverse economic and employment opportunities around the region. These included:

Implementation of recommendations from our 2011 *Regional Food Systems Development Plan and Strategic Industries in the Northeast Kingdom* plans. We are building upon the success we've seen in the value-added agriculture, tourism, and manufacturing sectors;

Working with our region's employers to provide them with the resources they need to grow and remain competitive.

For communities and businesses in the region, NVDA is the primary contact for information and technical support on land use planning, project development, permitting, financing, and grant assistance. We encourage you to visit our NEW website [www.nvda.net](http://www.nvda.net) for important news and events, and planning resources. With staff in Newport and St. Johnsbury, we can better assist with your economic and community development needs.

Thank you for all of your efforts in your community. We truly value your continued support and look forward to serving you in 2013.

## **Northern Vermont Resource Conservation and Development (RC&D) Council Report**

The Northern Vermont Resource Conservation and Development Council (RC&D) helps to bring together the technical, financial and administrative resources for towns with natural resource conservation and rural and community development issues. We are here to serve your community. We coordinate and facilitate assistance to town governments, fire departments, watershed groups and nonprofit organizations in Vermont (we have expanded our service area with the closing of the George D. Aiken RC&D area that served south central and southern Vermont). By bringing together help from our extensive network of resources, we can focus technical and financial resources on your specific needs. The Council is a self-supporting 501(c)(3) nonprofit organization. In 2012, working with our partner towns and organizations, we secured and administered \$842,798 for natural resource conservation, public safety, and community development projects.

Our current projects include rural fire protection through the dry hydrant grant program, water quality improvement work through the portable skidder bridge free loan and education program, supporting local agriculture through our Fiscal Agent relationship with the Vermont Farmers Food Center, and watershed restoration work and road management grants through the Better Backroads grant program. Over the years the Northern Vermont RC&D Council has helped many communities and organizations on a variety of projects.

### **The Orleans County Historical Society**

The Orleans County Historical Society owns and operates the Old Stone House Museum in Brownington and organizes programs and events both at the museum and in various places around the county that focus on the history and cultural heritage of the area. At annual town meetings we ask residents of the towns in Orleans County for appropriations to help fund our operations. Not only do we need your financial support to maintain and operate the museum, but we also need to show grant making institutions outside of the area that local towns believe enough in what we are doing to contribute money towards our efforts.

The four story granite block Old Stone House, built by Alexander Twilight in 1836 to serve as the dormitory of the first secondary school in the county, is now filled with artifacts relating to Orleans County history. The Lawrence Barn across the road houses our collection of antique farm equipment. Those buildings are open to the public from May 15 to October 15. The library in the Cyrus Eaton House is open by appointment, and the visitors' center and office, located in the Alexander Twilight House, is open year-round.

On a perfect June day in 2012 we raised a barn with lots of volunteer help from local people and the international Timber Framers Guild. We sent our outreach education program on

historic Vermont architecture and timber framing to elementary and high school students in the spring. The new barn was a replica of the barn that was attached to the Stone House until around 1918 when it was taken down due to disrepair. This winter we will design the exhibit on Orleans County agriculture that will go inside it.

The museum sponsors educational programs for children and adults throughout the year, including the Collectors Fair, the Antique Engine Show, spring and fall field days for elementary students, Time Travelers Day Camp for children 8-12, the NEK History Fair every other year, classes in traditional crafts and small-scale agriculture for adults, and special programs focusing on history and historical preservation. Our special events include Old Stone House Day, the Cheese and Apple Tasting, the Fall Foliage Run and the Big Band Dance. We thank you for your support in the past, and we promise to continue to work hard to preserve the history of Orleans County and enrich the culture of our communities.

## **Orleans County Citizen Advocacy**

### **Wendy L. Hilliard, Executive Director**

Orleans County Citizen Advocacy has been serving individuals with developmental disabilities for 24 years. We introduce them to community members who are interested in forming bonds and friendships that can last a lifetime. We currently support 25 relationships, some that have lasted for over 20 years. Since we began in 1988, we have helped over 85 relationships grow and the impact on the lives of those involved has been profound. We have matched people through love of music, art, movies, bowling and compatibility through mutual interests.

Our mission is not funded by federal, state or local government funds. We rely solely on the support of businesses, individuals, fund raising activity participants, and town support to defray our costs. This year we are asking for your support through town appropriation to continue our mission of **building and supporting one-to-one long term, independent relationships between unpaid community members and individuals with developmental disabilities so that all are heard, respected, included, and empowered.**

Please feel free to contact us to answer questions, to volunteer or to find out how you, too, can be introduced to someone who can enrich your life while you impact theirs. We thank you in advance for your support of our appropriation request.

## **Orleans County Court Diversion Program**

### **Stephanie R. Bowen, MS, HS-BCP; Diversion Director**

Court Diversion is a community response to juvenile and adult offenders. A Review Board comprised of community residents reviews cases after the offender has met certain program criteria. The Review Board designs a contract which specifies the conditions of the offender's participation. If the offender satisfactorily completes the contract, the State's Attorney dismisses the charges. The contract typically includes an apology and restitution to the victim, community service and other remedial, educational, or corrective services. Approximately 87% of those referred to Court Diversion successfully complete their contracts. In addition, Diversion is cost effective; it takes far less money to process a case through Diversion than through Court, and the Diversion process is controlled by community people with vested interest in making sure there are not repeat offenses.

Your support at Town Meeting is vital to the continuation of the program.

### **Red Cross**

**Did not provide a statement with their appropriation request.**

### **Rescue Squad**

**Statement available in the FY 2012 Greensboro Town Report**

### **Rural Community Transportation**

**Did not provide a statement with their appropriation request.**

### **The Vermont Center for Independent Living**

**Town of Greensboro**

**SUMMARY REPORT**

Since 1979, The Vermont Center for Independent Living (VCIL) has been teaching people with significant disabilities and the Deaf how to gain more control over their lives and how to access tools and services to live more independently. VCIL employees conduct public education, outreach, individual advocacy and systems change advocacy to help promote the full inclusion of people with disabilities into community life.

Preliminary numbers for our FY'12 (Oct. 2011-Sept.2012) show VCIL responded to over 2,000 requests from individuals, agencies and community groups for information, referral and

assistance and program services for individuals living with a disability. VCIL Peer Advocate Counselors (PACs) provided one-on-one peer counseling to 400 individuals to help increase their independent living skills (including 35 peers who were served by the AgrAbility program). VCIL's Home Access Program (HAP) assisted 180 households with information on technical assistance and/or alternative funding for modifications; 56 of these households received financial assistance to make their bathrooms and/or entrances accessible. VCIL's Sue Williams Freedom Fund (SWFF) provided 200 individuals with information on assistive technology; 51 of these individuals received funding to obtain adaptive equipment. 450 individuals had meals delivered through our Meals on Wheels (MOW) program for individuals with disabilities under the age of 60.

VCIL's central office is located in downtown Montpelier and we have five branch offices in Bennington, Chittenden, Orleans, Rutland and Windham Counties. Our Peer Advocate Counselors and services are available to people with disabilities throughout Vermont.

During FY '12, 3 residents of Greensboro received services from the following programs:

- Home Access Program (HAP)
- Information, Referral and Assistance (I,R &A)

To learn more about VCIL, please call VCIL's toll-free I-Line at: 1-800-639-1522, or, visit our web site at [www.vcil.org](http://www.vcil.org).

**Wonder and Wisdom/Senior Trotters**  
**Statement available in the FY2012 Greensboro Town Report.**